



Formica® Stone Natural Quartz Surfacing



Use & Care Guide
and Warranty

Maintenance

Routine Cleaning. Formica Stone Natural Quartz Surfacing is non-porous and highly stain resistant. It can be easily wiped clean with mild soap and warm water. If needed, you may also use the following household cleaners: Windex,[®] Formula 409,[®] Lysol,[®] ammonia, vinegar, rubbing alcohol, mineral spirits.

For hardened spills, such as glue or paint, gently scrape material off using a plastic putty knife then use mild soap and warm water or one of the recommended household cleaners listed above.

Spots. For difficult spots, soak the affected area with one of the recommended household cleaners for up to 10 minutes. Scrub the area with a Scotch-Brite[®] pad.

Chemicals to Avoid. Avoid exposing Formica Stone to strong chemicals and solvents. Items to avoid include: permanent markers or inks, oil soaps, tarnish removers and furniture cleaners or paint strippers that contain trichlorethane or ethylene chloride. Also avoid exposing Formica Stone to chemicals with high alkaline/PH levels, such as oven and grill cleaners, floor strippers, toilet bowl cleaners and drain products like Drano[®] or Liquid-Plumr.[®] Products containing oils or powders may leave a residue.

Sealers. Do not apply any sealers to your Formica Stone surface.

Simple Precautions

Do not place hot pans directly from the burner, grill or oven directly on the countertop surface. Even though Formica Stone can withstand moderately high temperatures, prolonged or extreme heat can cause damage to the surface. Hot pads or trivets should be used. A hot pad or trivet should also be used under all heated appliances, such as crock-pots, electric fry pans, etc. Any sudden or extreme temperature swings should be avoided.

Formica Stone is highly durable but it is not indestructible. Avoid placing other pieces of Formica Stone directly onto the surface. Use caution with heavy pots and pans around the countertop edge. Avoid forceful blows to the surface with any heavy objects. Do not sit or stand on the surface of your Formica Stone.

Do not cut directly on the surface of your Formica Stone countertop. Although Formica Stone is highly scratch resistant, heavy pressure with a knifepoint can cause damage to the surface.

Formica Stone is recommended for indoor use only. Color may fade under prolonged, direct exposure to bright sunlight (UV rays).

Customer Assistance

Customer assistance may be obtained through local Formica Stone installers, fabricators, distributors or from Formica Corporation trained representatives in sales offices throughout the country. In addition, the company maintains a sales technical services staff in Cincinnati, Ohio. For technical assistance, call your installer, fabricator, distributor or sales representative; write the company directly; or call 1-800-FORMICA[™], fax 513-786-3195. In Canada, call 1-800-363-1405. In Mexico, call 525-530-3135.

Limited Warranty

Formica Stone 10-year Limited Warranty. Formica Corporation warrants to the original end-use purchaser that Formica Corporation will, at its option, repair or replace without charge, or refund the cost of Formica Stone, if the product fails solely due to a manufacturing defect within ten (10) years of the date of initial installation, subject to the exclusions set forth below. Repair or replacement during this 10-year period shall include reasonable labor charges needed to repair or replace the defective product, but shall not include the costs associated with removal, repair or replacement of fixtures, hardware or decorative treatments (such as floor, wall or ceiling treatments). During the entire 10-year warranty period, Formica Corporation's obligation as to repair or replacement shall further be limited to replacement or repair with colors and styles of products that are available at the time of replacement or repair, and shall be limited to replacement or repair of only the specific product that fails due to a manufacturing defect. Repaired or replaced product shall be subject to the original 10-year limited warranty from the date of initial installation.

You may obtain coverage under this warranty by providing to Formica Corporation proof from the Installer of the date of initial installation when you seek service. For service under this warranty, you must notify the Dealer from whom you purchased the product or Formica Corporation in writing at the address below, providing your name and address, a description of the product involved and the nature of the defect.

This warranty is transferable within the 10-year period only when the new owner submits to Formica Corporation (see address below) proof of the original date of installation. Transfer of the warranty entitles the new owner to coverage for the remainder of the 10-year warranty period.

Formica Stone products must be stored, handled, installed, used and maintained in accordance with instructions provided by Formica Corporation, and this warranty is conditioned upon compliance with such instructions. Copies of the Use and Care Guide for Formica Stone are available from your Dealer or from Formica Corporation at the address listed below. You may also obtain this item by contacting Formica Corporation at 1-800-FORMICA™ or via Formica Corporation's Web site at www.formica.com.

Warranty Exclusions. This warranty does not cover:

1. Minor conditions such as stains and water spots that may be corrected by techniques specified in the Use and Care Guide.
2. Failure or dissatisfaction with appearance of joints or seams or of any adhesive, caulk or other accessory items.
3. Failure due to non-compliance with Formica Corporation's Use and Care Guide for Formica Stone. Such failures include, but are not limited to, failures due to exposure to physical abuse (e.g., standing on countertops, impact by kitchen utensils), chemical abuse (e.g., harsh cleansers and solvents), thermal abuse or shock (e.g., excessive heat from appliances) or misuse. Failures caused by poor fabrication or installation techniques are the sole responsibility of the original fabricator/installer.
4. Use for purposes other than normal interior use.
5. Any products moved from their original place of installation and/or stone items not permanently attached to a substrate in a stationary position (e.g., table leaves, trivets, hinged covers).
6. Failures caused by settling of cabinets or substructure support, or failures caused by acts of nature.
7. Products installed with a known or visible manufacturing defect at the time of installation, including but not limited to color variances.

Limited Warranty continued

FORMICA CORPORATION CAN MAKE NO IMPLIED OR EXPRESS WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE AND CAN MAKE NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, OTHER THAN AS SET FORTH HEREIN. EXCEPT AS PROVIDED HEREIN, FORMICA CORPORATION SHALL NOT BE LIABLE IN TORT, CONTRACT, OR OTHERWISE, FOR ANY LOSS OR DIRECT, CONSEQUENTIAL INCIDENTAL OR EXEMPLARY DAMAGES ARISING OUT OF A DEFECT IN, THE USE OF, OR INABILITY TO USE FORMICA® STONE PRODUCTS.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS, WHICH WILL VARY FROM STATE TO STATE OR, IN CANADA, FROM PROVINCE TO PROVINCE. FEDERAL LAW DOES NOT PERMIT THE DISCLAIMER OR MODIFICATION OF IMPLIED WARRANTIES ARISING UNDER APPLICABLE STATE LAW FOR CONSUMER PRODUCTS. HOWEVER, ANY OF SUCH IMPLIED WARRANTIES SHALL EXPIRE AT THE EARLIER OF THE EXPIRATION OF THE STATED WARRANTY OR THE EXPIRATION OF THE PERIOD FOR THE IMPLIED WARRANTY REQUIRED UNDER STATE LAW. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS AND EXCLUSIONS MAY NOT APPLY TO YOU.

Any information or suggestions concerning applications, specifications or compliance with codes and standards is provided solely for your convenient reference and without any representation as to accuracy or suitability. The user must verify and test the suitability of any information or products for his or her specific application.

Any questions about this warranty should be addressed to:

Formica Corporation

10155 Reading Road

Cincinnati, OH 45241

Attn: Formica Stone Warranty Dept.

Phone: 1-800-FORMICA™

www.formica.com



For more information about Formica® Stone or other Formica® brand products, call 1-800-FORMICA™ or visit our Web site at www.formica.com.

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